

# Risk Management and Patient Safety Solutions for Market Insureds

## Empowering Healthcare Providers to Deliver Quality Care

ECRI offers a variety of risk management and patient safety services, available to you via Market, and all designed to ensure that the care you provide is of the highest quality and can effectively manage potential risks.

ECRI provides patient safety and risk management expertise that support healthcare providers from the moment a patient enters the delivery system, throughout their treatment and as care is shifted to other settings.

### Online Risk Management Resources

Reduce risks across the continuum of care with practical guidance and actionable resources from [Health System Risk Management](#), [Aging Service Risk Management](#), [Ambulatory Care Risk Management](#), and [Medication Safety](#). Enhance your patient safety and risk reduction activities with our sample policies and procedures, articles, biweekly news updates, self-assessment questionnaires, and training tools.

### Risk Assessments

Identify areas of patient harm and financial losses that could leave your insureds vulnerable. [Risk Assessments](#) provides a detailed look at performance and preparedness in a key area or across an entire facility and provide action-oriented recommendations and strategies to initiate change. Evaluate specific areas of concern, institute best practices, and develop plans to improve performance. Available assessments include:

- Behavioral Health
- Falls Prevention
- Outbreak Preparedness
- Continuing Care
- Hospital Risk Assessment
- Patient Identification
- Culture of Safety
- Medication Safety
- Physician Offices
- Emergency Department
- Obstetrics
- Safe Opioid Practices

## Recall Management Workflow

Automatically match alerts and recalls directly to your facility's inventory and efficiently address them to reach high compliances with [Alerts Workflow with Auto Match](#). Featuring 50 clinical and professional user categories, it is the most highly configurable recall management system on the market. Now with an iOS mobile app and a new user interface, it's ready for the future.

## Education

Help your insureds stay up-to-date on requirements with our [Education](#) resources. Complete online patient safety and risk management courses for CME/CEU credits.

## Consulting

Address the complex care delivery and regulatory environment with expert assistance through our [Consulting Services](#). From clinical risk to accident investigation to infection prevention, our on-site experts identify areas of risks, develop recommendations, and support existing initiatives to minimize risk, increase safety, and improve quality.

Learn more: [www.ecri.org/solutions/patient-safety-assurance](http://www.ecri.org/solutions/patient-safety-assurance)

Contact us: [clientservices@ecri.org](mailto:clientservices@ecri.org) | +1 (610) 825-6000, ext. 5891

### About ECRI

ECRI is an independent, nonprofit organization improving the safety, quality, and cost-effectiveness of care across all healthcare settings. With a focus on patient safety, evidence-based medicine, and health technology decision solutions, ECRI is the trusted expert for healthcare leaders and agencies worldwide. The Institute for Safe Medication Practices (ISMP) is an ECRI affiliate. Visit [ecri.org](http://ecri.org) and follow [@ECRI\\_Org](https://twitter.com/ECRI_Org).

