

# Connecting with Markel Specialty Commercial

## All Markel Specialty Commercial programs except workers compensation and businessowners policies

### Submissions

 Log into mPortal: [portal.markelinsurance.com](http://portal.markelinsurance.com)

 [MSCsubmissions@markelcorp.com](mailto:MSCsubmissions@markelcorp.com)


### Endorsements and driver change requests

 [MSCendorsements@markelcorp.com](mailto:MSCendorsements@markelcorp.com)

### Customer service inquiries


**(loss runs, policy service requests, and questions)**

 [MSCsupport@markelcorp.com](mailto:MSCsupport@markelcorp.com)


 800-431-1270

 [markelinsurance.com/contact-us](http://markelinsurance.com/contact-us)


### Billing

 Log into mPortal: [portal.markelinsurance.com](http://portal.markelinsurance.com) OR [markelinsurance.com/paymybill](http://markelinsurance.com/paymybill) and select a program

 [directbill@markelcorp.com](mailto:directbill@markelcorp.com) OR [agencybill@markelcorp.com](mailto:agencybill@markelcorp.com)

 888-642-4968

### Claims

 [markelinsurance.com/file-a-claim](http://markelinsurance.com/file-a-claim) and select a program

 [newclaims@markelcorp.com](mailto:newclaims@markelcorp.com)

 800-362-7535

## Workers compensation and businessowners policies

### Submissions and customer service inquiries

 Log into mPortal: [portal.markelinsurance.com](http://portal.markelinsurance.com) and chat with us online

 888-500-3344

 [markelinsurance.com/contact-us](http://markelinsurance.com/contact-us)

### Claims

 [markelinsurance.com/smallbusiness/file-a-claim](http://markelinsurance.com/smallbusiness/file-a-claim)

 [FROI@markelcorp.com](mailto:FROI@markelcorp.com)

### Billing

 Log into mPortal: [portal.markelinsurance.com](http://portal.markelinsurance.com)

 [customerservice2@markelcorp.com](mailto:customerservice2@markelcorp.com)

 888-500-3344

### How do I contact my Markel underwriter?

Contact your workers compensation or businessowners policy underwriter by using the Message feature on an account in mPortal, e-mail him/her directly, or call 1-888-500-3344.

For all other Markel Specialty Commercial products, please visit [markelinsurance.com/contacts](http://markelinsurance.com/contacts) to find your underwriter, or sales representative, by selecting state, and then product.